**Terms and conditions for returns**

Are you not entirely satisfied with your online purchase? That sometimes happens! You can return the products within 14 days after purchase. Use the [returns form](https://www.goroundinterior.nl/storage/content/Retourformulier.pdf) for this.

**Refund**

You will receive a refund of the purchase amount via the payment method chosen for the purchase. Once we have received the return shipment, we will arrange this as quickly as possible. Depending on your bank/chosen payment method, it may take some time before you actually receive the refund.

**Return shipment**

You bear rhe costs of a return shipment. This also applies for the original shipping costs if you do not return the entire order.

**Colour variation**

All our cushions are made by hand, which means that our coloured cushions are also dyed by hand. This is a unique process in which each cushion is made with the utmost of care. This may result in colour variations between, for example, two of ‘the same’ cushions. We point this out to you, and we cannot take returns of cushions due to colour variations free of charge. You can of course return the cushions under the usual return terms and conditions.