Article 1: Applicability

- 1.1 These Terms and Conditions apply to all offers, deliveries and agreements made, executed or concluded by The Go Round Trading B.V., as applicable, unless otherwise agreed in writing.
- 1.2 The acceptance of an offer or the submission of an order or an order expressly means that these General Conditions are applicable, whereby the customer waives the possible applicability of his or her own conditions.

Article 2: Payment / Prices / transportation costs

- 2.1 All prices are under usual reserve of typing mistakes.
- 2.2 All prices exclude shipping costs and 21% VAT.
- 2.3 The Go Round Trading B.V is authorized at any time, regardless of the agreed terms of payment, to demand sufficient guarantee for the payment and to suspend the execution of the agreement, if this guarantee cannot be given. In this case, the purchaser may decide to pay the products to be delivered on the one hand in full, with an adjustment for any prepaid payment made or, on the other hand, to cancel the agreement as provided in Article 2.5.
- 2.4 Payments are in all cases made for the oldest outstanding amount of the customer, including the applicable default interest and costs if applicable.
- 2.5 In the absence of payment at the time of delivery The Go Round Trading B.V can refuse to perform the delivery. If and when The Go Round Trading B.V. denies delivery, the customer is obliged to pay the cost of € 5, per day, prorated, until the delivery takes place for the reimbursement of the costs incurred by The Go Round Trading B.V for storage of the products.

Article 3: Transfer of ownership, risk and delivery

- 3.1 Delivery means the actual supply to the customer or transfer of the risk to the persons who take over the risk for the customer. The risk for the purchased products is borne by the customer himself from the moment of delivery at the address given by the customer. The Go Round Trading B.V. is not obliged to any compensation.
- 3.2 The delivered products will only become the property of the customer if the purchase price, with interest and other costs, if applicable, have fully been paid. There is no transfer of ownership by sole transfer of the products.

Article 4: Reclamation, complaints and warranty

4.1 In case Products with visible damages are delivered by The Go Round Trading B.V, the Customer should immediately, or within 24 hours of receiving the Products, contact The Go Round Trading B.V. to submit his or her complaint. Complaints must be sent in writing to The Go Round Trading B.V. at the latest 7 days after delivery. The complaint should contain a description of the detected errors and / or damages. Complaints and reclamations relating to products purchased from "Tica" in Aalsmeer or "Trends en Trade" in Venlo, "T & T Van Remoortel" in Belsele (Belgium) shall be made at the point of sale concerned.

- 4.2 Small deviations in quality, quantity, width, colors, perfection, size, etc., which are permissible or technically unavoidable, or the color deviations of the delivered products, which are purchased as samples, cannot serve as ground for the complaints.
- 4.3 The provisions of Article 4.1 shall also apply to claims concerning the amount invoiced. The complaint must be sent within 7 working days of the invoice date by registered letter with justification to The Go Round Trading B.V.
- 4.4 Complaints filed in a different way with Intermediaries or Resellers or received by The Go Round Trading B.V. passed the given timeframe, are in no way valid and shall have no legal consequence.
- 4.5 Any right to complain is waived if the above deadlines are not taken into account.
- 4.6 Complaints do not give the customer the right to apply compensations or debt settlements.
- 4.7 Unless The Go Round Trading B.V has expressly consented to it; the customer is not free to return the products he has purchased in our web store or elsewhere to The Go Round Trading B.V.
- 4.8 The warranty terms are in force only in the case of appropriate use of the delivered products. Any unauthorized use or inadequate care for the delivered products shall not give right to exercise the warranty.

Article 5: liability

- 5.1 The Go Round Trading B.V is never liable for direct or indirect damages, corporate and / or stagnation damages, including the delay in delivery caused by errors in The Go Round Trading B.V. delivered products, except when it is intentional, and / or due to a gross error by The Go Round Trading B.V.
- 5.2 The Go Round Trading B.V is never obligated to pay any damage higher than the total amount of the transaction between The Go Round Trading B.V. and the customer.
- 5.3 Complaints do not give the customer the right not to fulfill his or her obligations to pay or settle his or her debt.

Article 6: Disputes

only the tribunals in the judicial district of Amsterdam are authorized to settle disputes between The Go Round Trading B.V.

Article 7: Applicable law

Dutch law is applicable to all offers and agreements made by The Go Round Trading B.V.